



UbiBot[®] App User Guide

Dalian Cloud Force Technologies Co., Ltd.

www.ubibot.com

Catalog

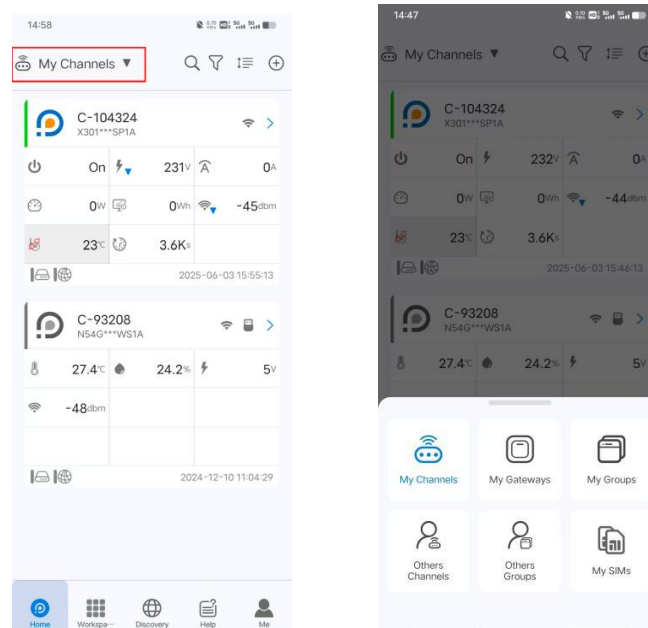
I. Home	1
i. My Channels	1
a. Glance	3
b. Info	4
c. Charts	5
d. Logs	6
e. Rules	7
f. Settings	9
g. Virtual Fields	10
h. Display	10
i. Sharing	10
ii. My Gateways	11
iii. My Groups	11
iv. Others Channels	13
v. Others Groups	14
vi. My SIMs	14
II. Workspace	15
III. Discovery	16
IV. Help	16
i. Docs	16
ii. Help	17
iii. Ticket	17

V. Me18

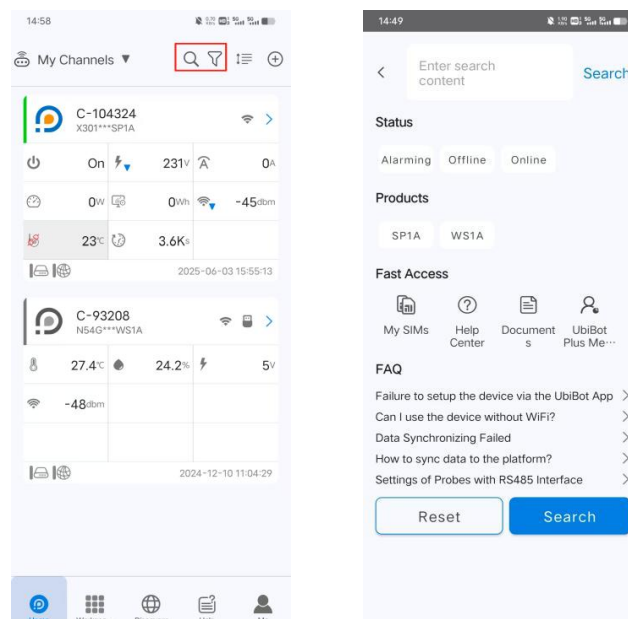
I. Home

i. My Channels

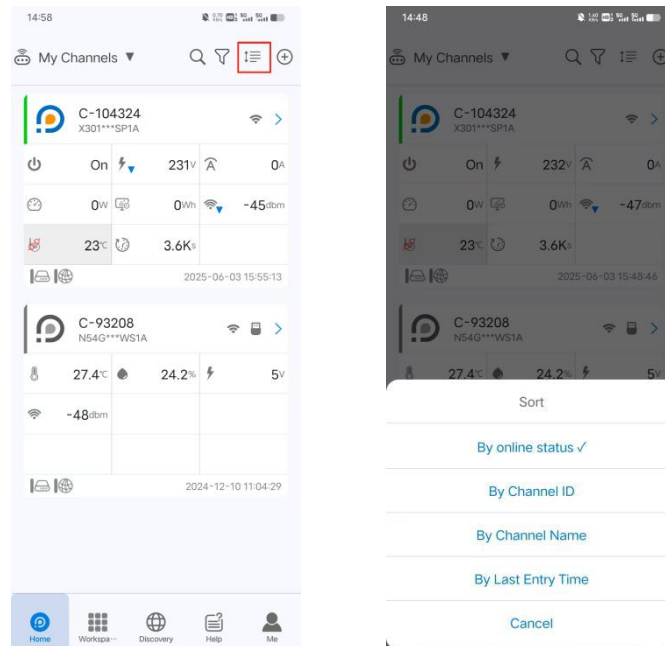
- In the “Home” interface, tap the “My Channels” button in the top-left corner, the function selection panel will pop up at the bottom of the interface, you can switch to different function interfaces to view as needed.



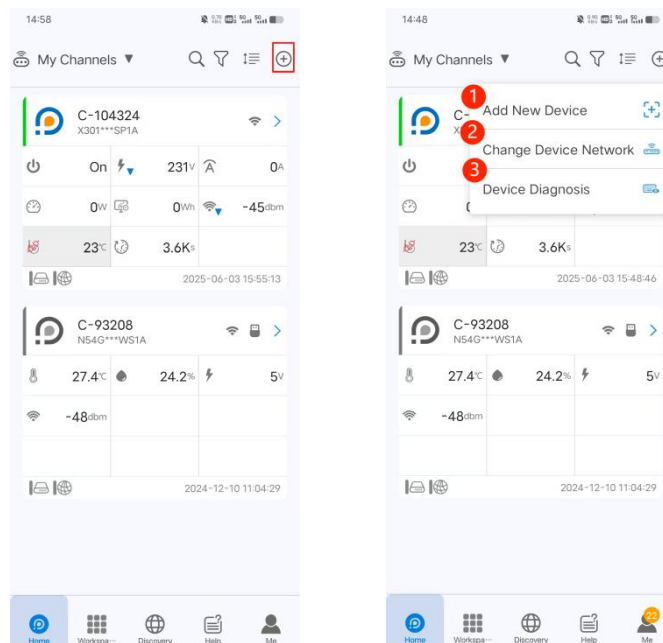
- Tap the “Search” or “Filter” icon to quickly locate devices by status or model, and access common functions and FAQs.



- Tap the "Sort" button to organize the devices by online status, channel ID, channel name, or last entry time.



- Tap the "+" button to add new devices, modify network settings, or diagnose devices.



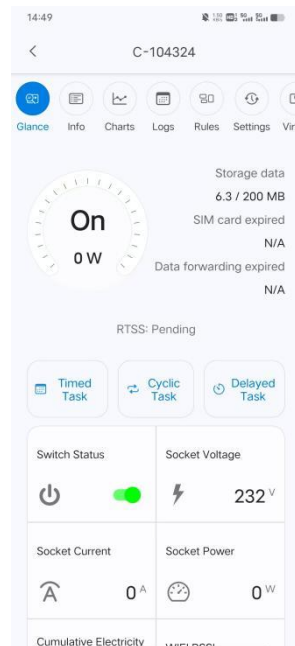
NO.	Function	Description
1	Add New Device	New devices can be added to the account
2	Change Device Network	Modify Wi-Fi and other settings for added devices
3	Device Diagnosis	The device can be diagnosed by sending commands

- You can view real-time data for devices linked to your account on the My Channels page. Tap the device name or avatar to access its detail page.



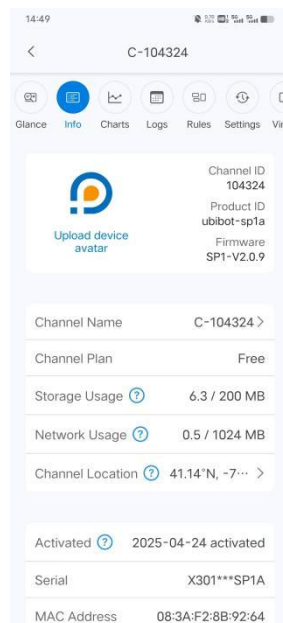
a. Glance

View the Approximate data situation of the device.



b. Info

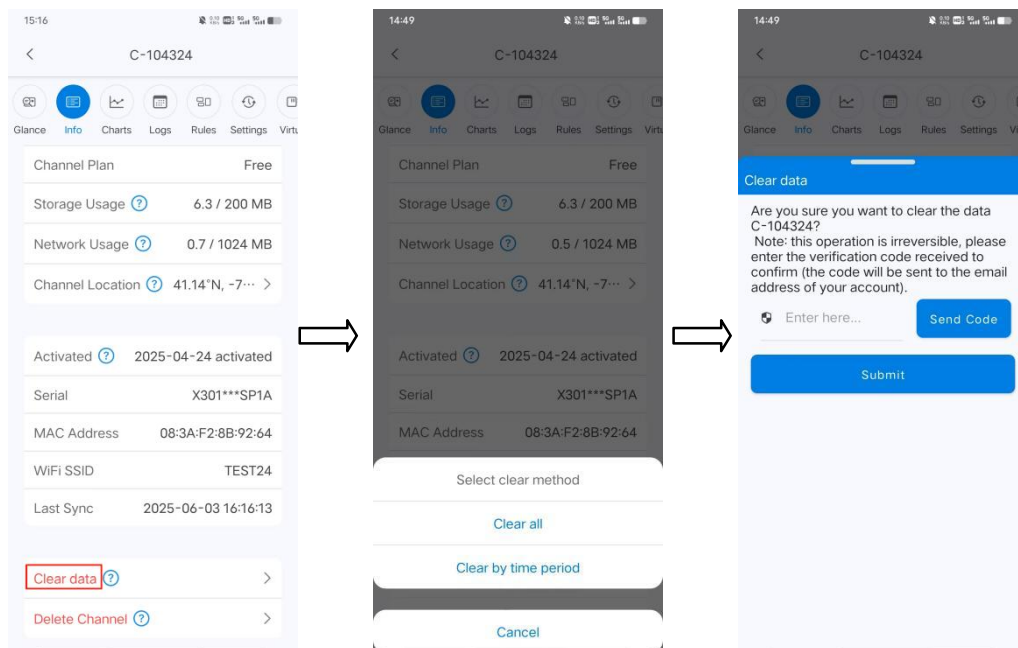
View and edit basic device information, such as avatar and name, and review plan details and network usage.



● Clear Data

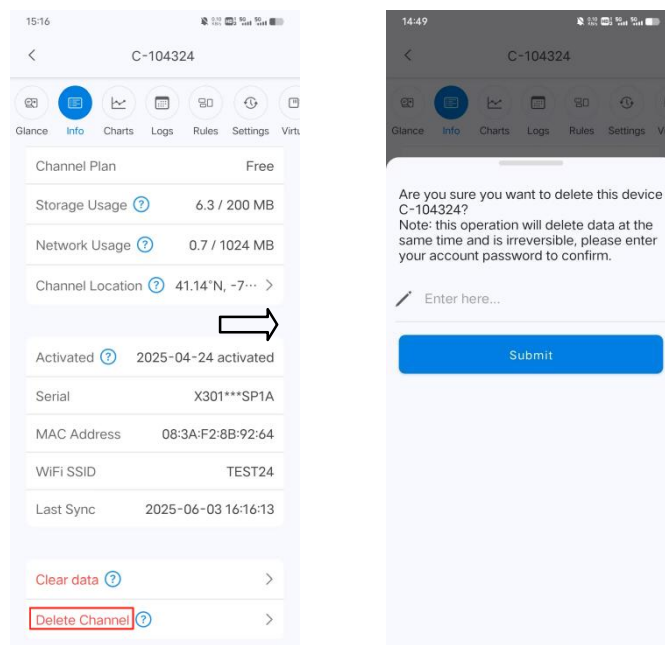
At the bottom of the "Info" page, tap "Clear data", select the clearing method to clear the data of the device (this operation is irreversible), you need to enter the verification code sent by email to your UbiBot account, tap "Submit" to clear the

data of the device.



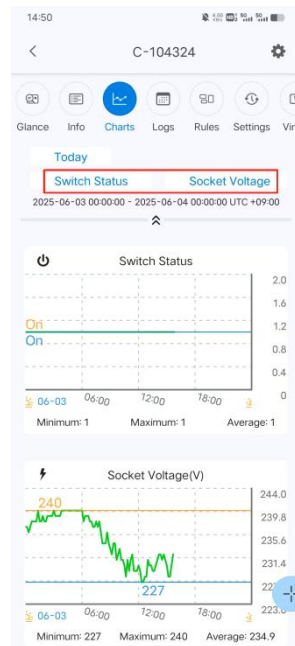
- Delete Channel

Tap "Delete Channel" , enter your UbiBot account password then tap "Submit" to delete the device.

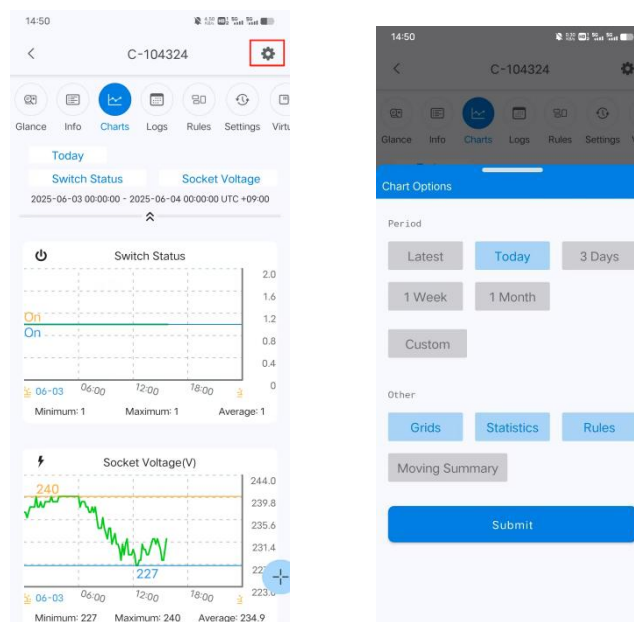


c. Charts

View device data in charts. Tap a data point to jump to its position in the chart.



Tap on the “Settings” icon on the top-right to filter data by time period or access additional options.



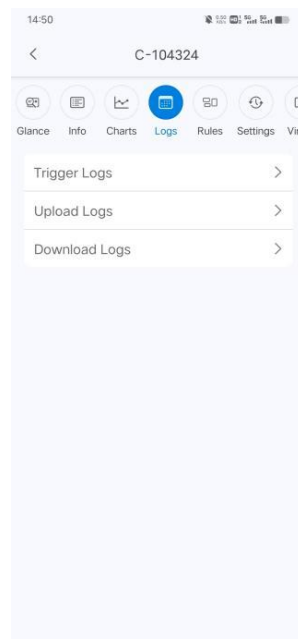
d. Logs

View various logs:

Trigger Logs: View all alert-trigger events.

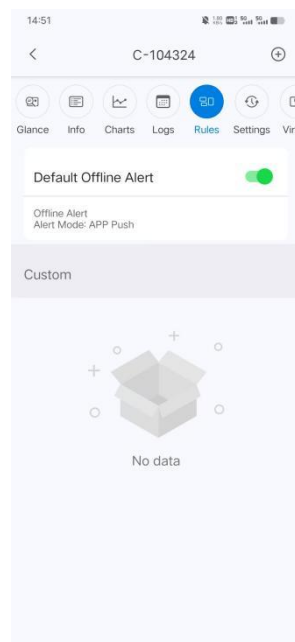
Upload Logs: View records of device data uploads to the platform.

Download Logs: View data records of data downloads from the platform.



e. Rules

Create and manage alert rules. For offline alerts, tap the toggle to enable or disable notifications when the device is disconnected.

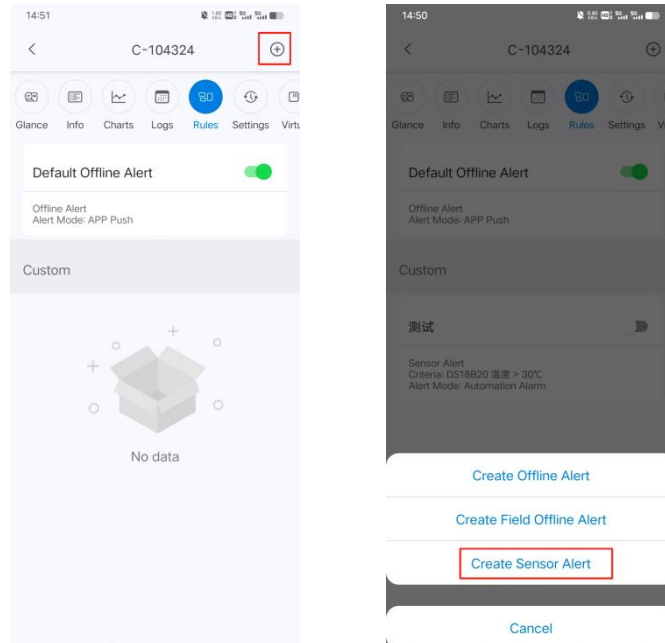


- Offline Alert: Detect abnormal situations like disconnections and trigger alerts.
- Field Offline Alert: Monitor sensor data against set conditions to trigger alerts (e.g., high temperature).

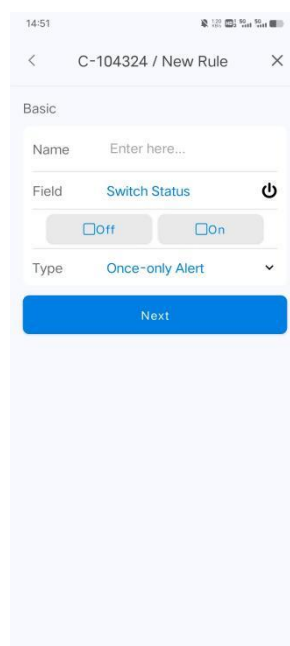
- Sensor Alert: Detect if an external probe is disconnected or faulty, triggering an alert if data is not uploaded correctly.

To create custom rules, for example a sensor alert:

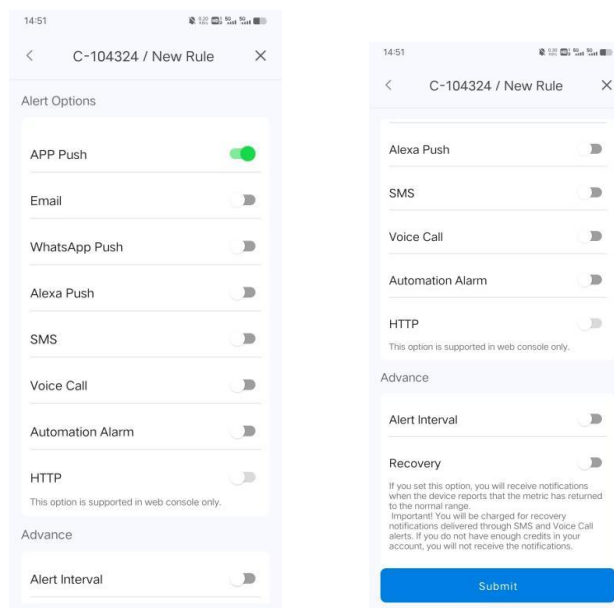
- ① Tap the “+” button in the top-right corner and choose “Create Sensor Alert.”



- ② Basic: Enter a rule name, select the field, and choose the type.

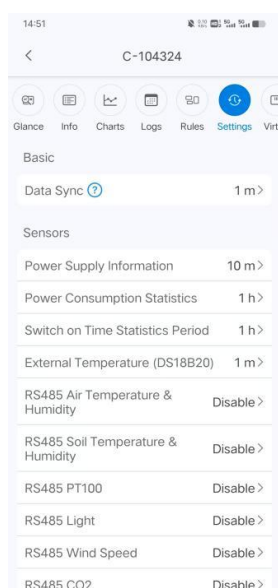


③ **Alert Options:** Set the alarm interval, recovery reminder, and select the alarm method. Alarm method can support nine ways: App Push, email alarm, WhatsApp Push, Line Push, Alexa Push, SMS alarm, voice alarm, automated alarm and HTTP interactive alarm. Determine the information of the set warning rules and click Submit.



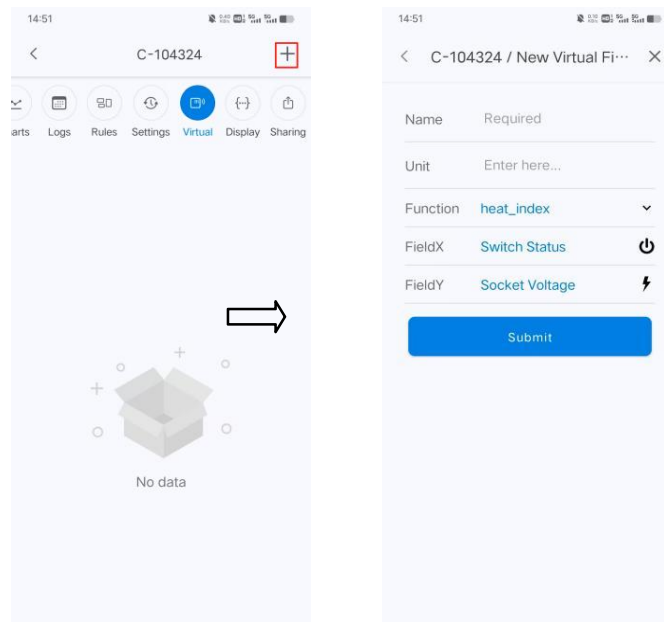
f. Settings

You can set the device's "data synchronization period" (the device's data upload interval) and the device's "sensor sampling rate" for each sensor (collection interval).



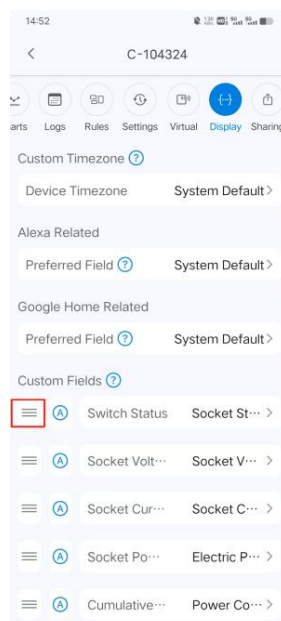
g. Virtual Fields

Convert raw temperature and humidity data into virtual metrics, such as dew point or vapor pressure, using predefined formulas.



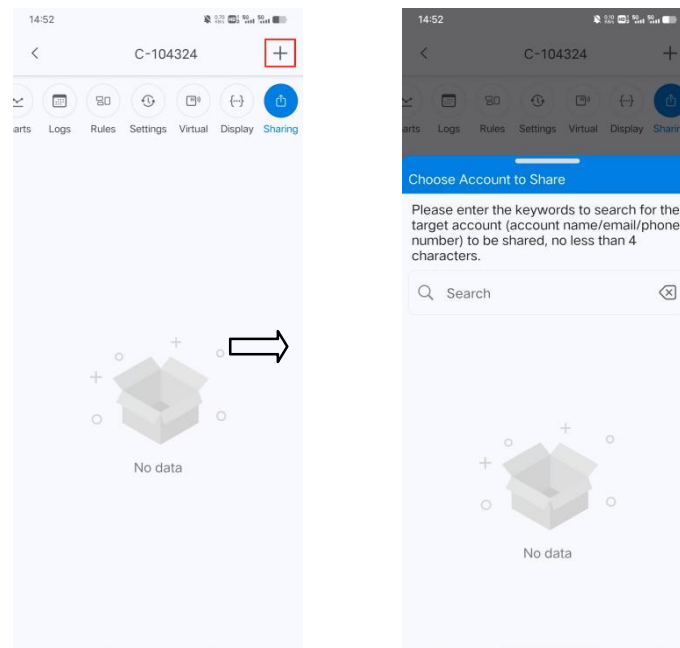
h. Display

Customize sensor types and units displayed for each channel. Long-press and drag the leftmost menu icon to reorder channels.



i. Sharing

Tap the “+” button in the top-right corner to share a device with other accounts.



ii. My Gateways

View real-time data for gateway devices linked to your account.



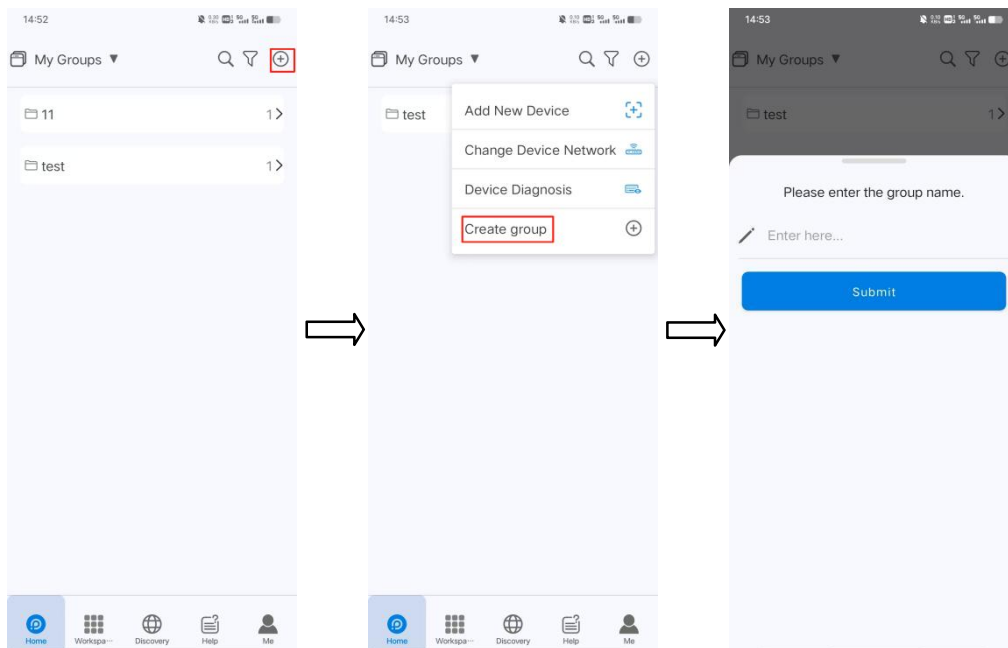
iii. My Groups

View and manage groups created for your devices.

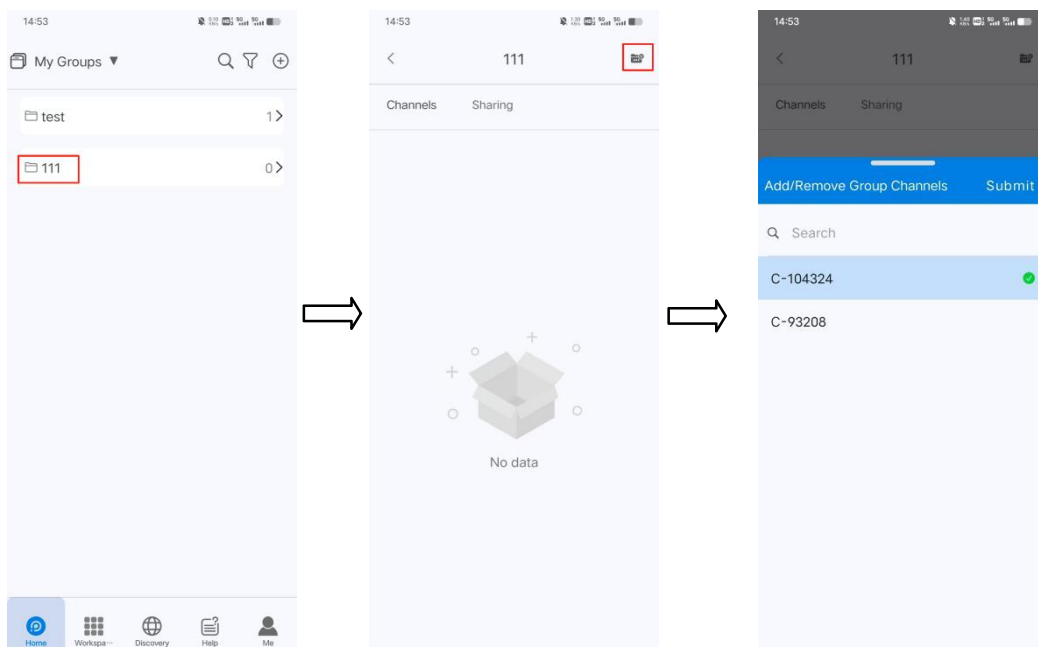
Create a group:

- ① Tap the "+" button in the top-right corner, choose "Create Group," and enter

a group name.

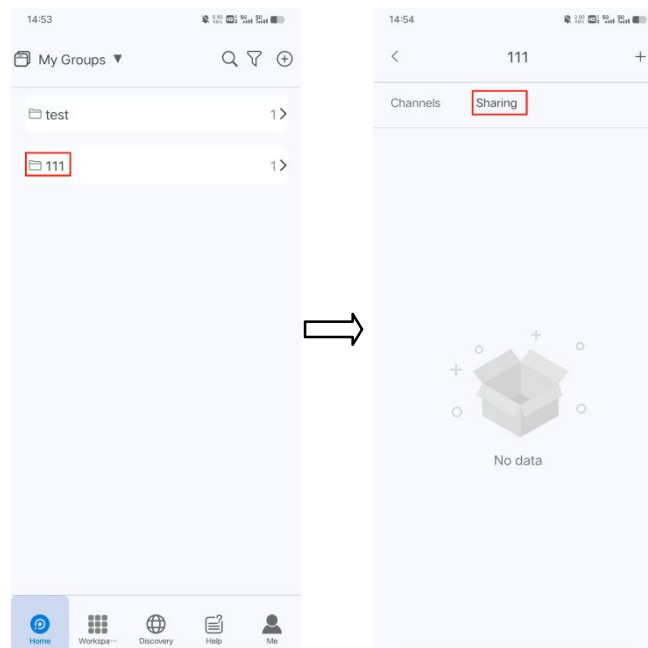


② Tap on the new group to open it, then tap the “+” icon in the top-right corner to add devices. Select devices by name and tap “Submit” to confirm.

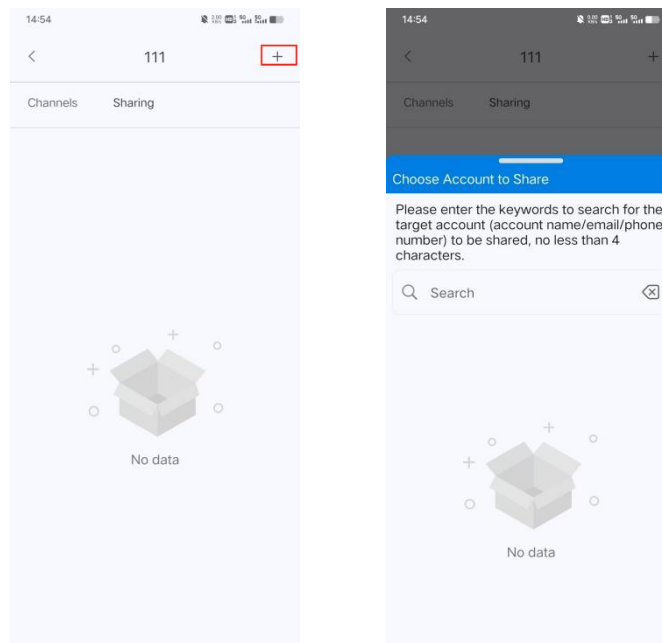


Sharing:

① Open the group you want to share and tap the “Sharing” tab.

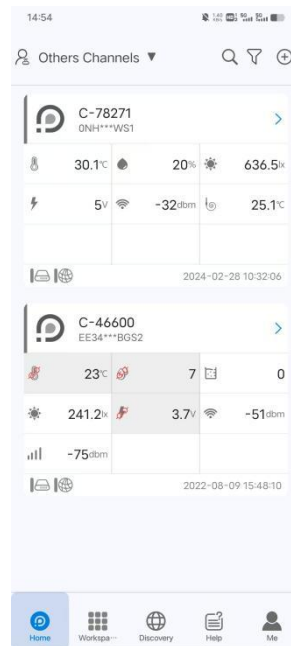


Tap the “+” button in the top-right corner and select the user to share with.



iv. Others Channels

View devices shared with this account by others; you can view data and receive alerts.



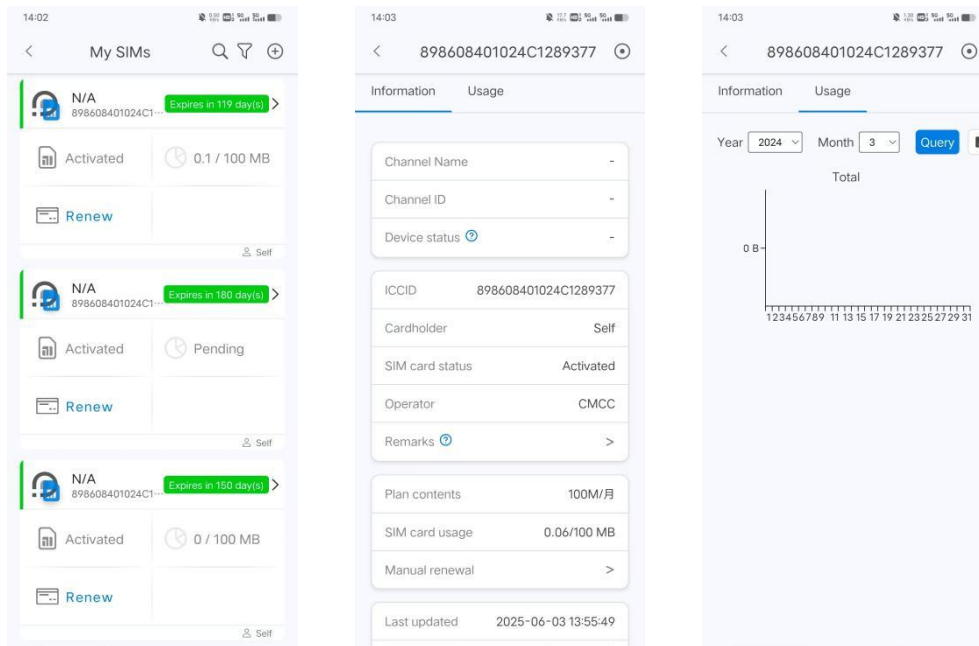
v. Others Groups

View groups shared with this account.



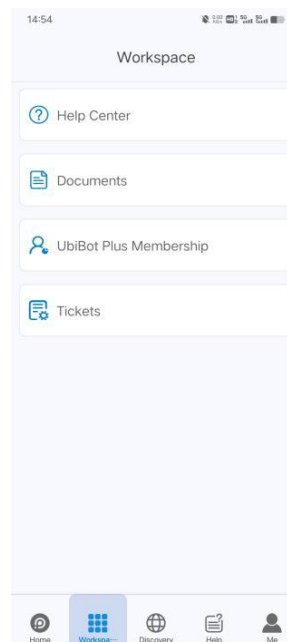
vi. My SIMs

View basic information and monthly usage data for all SIM cards.

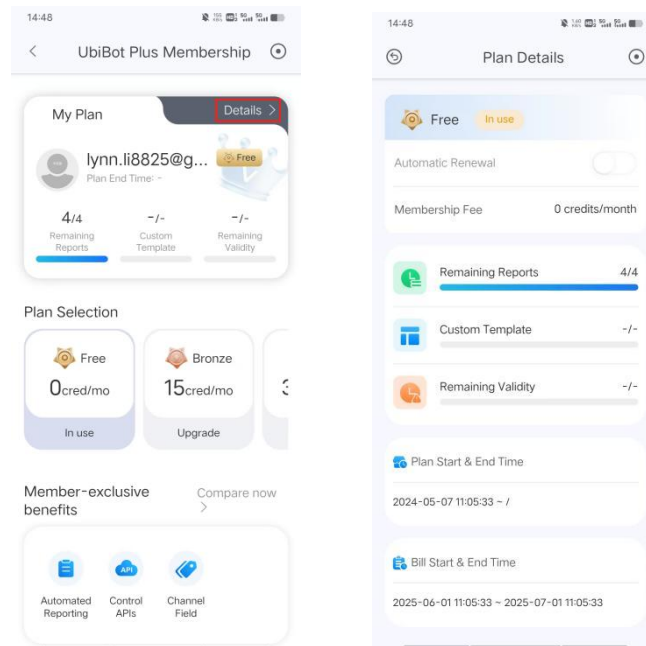


II. Workspace

Provides quick access to the help center, documentation, and support tickets, allowing you to learn about UbiBot products and services.

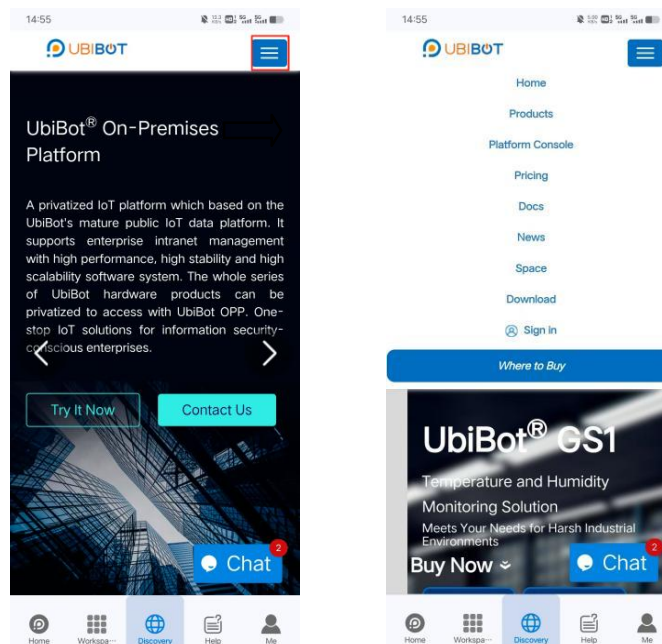


UbiBot Plus Membership: View package usage details and upgrade based on your needs.



III. Discovery

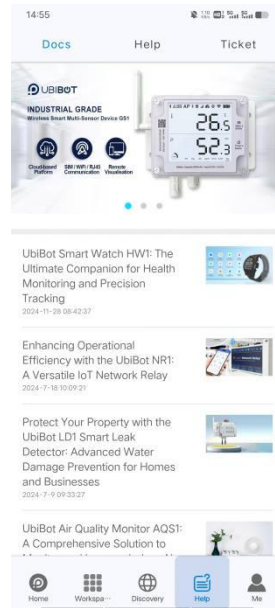
Tap the top-right navigation menu to access the UbiBot website for products, pricing, documentation, and more.



IV. Help

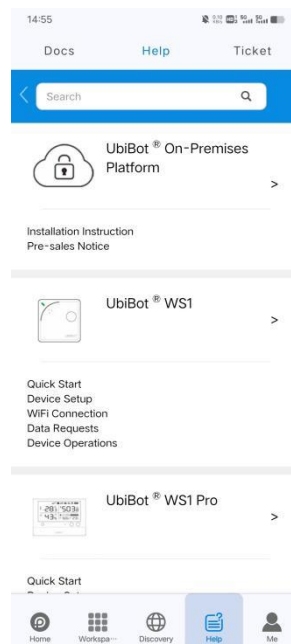
i. Docs

Read articles and case studies about UbiBot features and use cases.



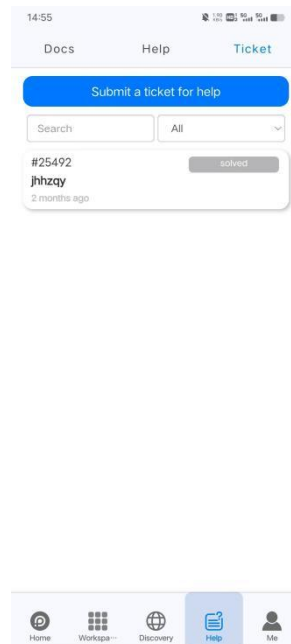
ii. Help

View technical support documentation and answers to frequently asked questions about UbiBot devices, external sensors, App and more.



iii. Ticket

Submit support tickets and check their status.



V. Me

View basic account information, including balance top-up, transaction history, and account plans.



On the "Inbox" page, you can view the last 50 messages and tap the top-right button to mark all as read.

