

# **UbiBot<sup>®</sup> App User Guide**

Dalian Cloud Force Technologies Co., Ltd. www.ubibot.com



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ΟΒΙΒΌΤ



# I. Home

- i. My Channels
- In the "Home" interface, tap the "My Channels" button in the top-left corner, the function selection panel will pop up at the bottom of the interface, you can switch to different function interfaces to view as needed.

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• Tap the "Search" or "Filter" icon to quickly locate devices by status or model, and

access common functions and FAQs.

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• Tap the "Sort" button to organize the devices by online status, channel ID,

channel name, or last entry time.



• Tap the "+" button to add new devices, modify network settings, or diagnose

devices.

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NO.	Function	Description
1	Add New Device	New devices can be added to the account
2	Change Device	Modify Wi-Fi and other settings for added devices
2	Network	
3	Device Diagnosis	The device can be diagnosed by sending commands

• You can view real-time data for devices linked to your account on the My Channels page. Tap the device name or avatar to access its detail page.

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#### a. Glance

View the Approximate data situation of the device.





#### b. Info

View and edit basic device information, such as avatar and name, and review plan

details and network usage.

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Serial			X301	***SP1A	
MAC Ad	dress	08:	3A:F2:8	3B:92:64	

Clear Data

At the bottom of the "Info" page, tap" Clear data", select the clearing method to clear the data of the device (this operation is irreversible), you need to enter the verification code sent by email to your UbiBot account, tap "Submit" to clear the



#### data of the device.

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Channel Location (	③ 41.14°N, -7···· >	address of your a	iccount).
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#### • Delete Channel

Tap "Delete Channel", enter your UbiBot account password then tap "Submit" to delete the device.

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Activated ③	2025-04-24 activated			Submit
MAC Address	08:3A:F2:8B:92:64			
WiFi SSID	TEST24			
Last Sync	2025-06-03 16:16:13			
Clear data ⑦	>			
Delete Channe	10 >			

# c. Charts

View device data in charts. Tap a data point to jump to its position in the chart.





Tap on the "Settings" icon on the top-right to filter data by time period or access additional options.

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Minimum: 22	7 Maximum: 240 Averag	e: 234.9			

#### d. Logs

View various logs:

Trigger Logs: View all alert-trigger events.

Upload Logs: View records of device data uploads to the platform.

Download Logs: View data records of data downloads from the platform.



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Dow	nload	Logs			>	,	

#### e. Rules

Create and manage alert rules. For offline alerts, tap the toggle to enable or disable notifications when the device is disconnected.

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Offline Alert Alert Mode	APP Push	
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- Offline Alert: Detect abnormal situations like disconnections and trigger alerts.
- Field Offline Alert: Monitor sensor data against set conditions to trigger alerts (e.g., high temperature).



 Sensor Alert: Detect if an external probe is disconnected or faulty, triggering an alert if data is not uploaded correctly.

To create custom rules, for example a sensor alert:

① Tap the "+" button in the top-right corner and choose "Create Sensor Alert."



 $\odot$  Basic: Enter a rule name, select the field, and choose the type.





③ Alert Options: Set the alarm interval, recovery reminder, and select the alarm method. Alarm method can support nine ways: App Push,email alarm,WhatsApp Push,Line Push,Alexa Push, SMS alarm, voice alarm,automated alarm and HTTP interactive alarm.Determine the information of the set warning rules and click Submit.

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WhatsApp Push		Voice Call	Ū.
Alexa Push		Automation Alarm	U
SMS		HTTP This option is supported in wet	console only.
Voice Call		Advance	
Automation Alarm		Alert Interval	Ú
HTTP This option is supported in web console ont		Recovery If you set this option, you will rr when the device reports that it to the normal range. Important! You will be charged	eceive notifications he metric has returns d for recovery
dvance		notifications delivered through alerts. If you do not have enou account, you will not receive th	SMS and Voice Call gh credits in your ne notifications.
Alert Interval		Submi	it

#### f. Settings

You can set the device's "data synchronization period" (the device's data upload interval) and the device's "sensor sampling rate" for each sensor (collection interval).

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Data Sync	0			1 m	>
Sensors					
Power Sup	pply Info	rmatior	1	10 m	>
Power Co	nsumptio	on Stat	istics	1 h	>
Switch on	Time Sta	atistics	Period	1 h	>
External T	emperat	ure (DS	618B20	) 1 m	>
RS485 Air Humidity	RS485 Air Temperature & Humidity				
RS485 So Humidity	il Tempe	rature	&	Disable	>
RS485 PT	100			Disable	>
RS485 Lig	RS485 Light				>
RS485 Wi	nd Spee	d		Disable	>
RS485 CC	RS485 CO2				



#### g. Virtual Fields

Convert raw temperature and humidity data into virtual metrics, such as dew



point or vapor pressure, using predefined formulas.

#### h. Display

Customize sensor types and units displayed for each channel. Long-press and drag the leftmost menu icon to reorder channels.



#### i. Sharing

Tap the "+" button in the top-right corner to share a device with other accounts.



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# ii. My Gateways

View real-time data for gateway devices linked to your account.



### iii. My Groups

View and manage groups created for your devices.

#### Create a group:

 $\bigcirc$  Tap the "+" button in the top-right corner, choose "Create Group," and enter



#### a group name.

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🗐 My Groups 🔻	Q 7 🕀	🗍 My Grou	ps ▼ C	√ ∑ ⊕	🗂 My Groups 🔻	Q 7 🕀
E 11	1>	🗁 test	Add New Device	Œ	🗁 test	1>
🗇 test	1>		Change Device Net	work 🚢		_
			Device Diagnosis		Please enter the	group name.
			Create group	÷	🖍 Enter here	
					Subn	nit
		$\Longrightarrow$			$\Rightarrow$	
<b>0     (</b> )		Ø		4		

 $\odot$  Tap on the new group to open it, then tap the "+"  $\,$  icon in the top-right corner

to add devices. Select devices by name and tap "Submit" to confirm.

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🖻 test	1>		Channels	Sharing			Channels	Sharing	
E 111	0>						Add/Remove	Group Channels	Submit
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							C-104324		•
	[	$\Longrightarrow$		+		$\Box$	C-93208		
			+						
				No data					
Pome Workspan Discove	ry Help Me		_						

# Sharing:

 $\bigcirc$  Open the group you want to share and tap the "Sharing" tab.



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Tap the "+" button in the top-right corner and select the user to share with.



#### iv. Others Channels

View devices shared with this account by others; you can view data and receive alerts.



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al.	-75dbm				
	<b>®</b>		202	2-08-	09 15:48:10
				.2 00	

v. Others Groups

View groups shared with this account.



vi. My SIMs

View basic information and monthly usage data for all SIM cards.





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# II. Workspace

Provides quick access to the help center, documentation, and support tickets,

allowing you to learn about UbiBot products and services.



UbiBot Plus Membership: View package usage details and upgrade based on your needs.



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< UbiBot Plus Membership ③	S Plan Det	ails 💿
My Plan Details >	Free In use	
Plan End Time: -	Automatic Renewal	
4/4 −1- −1- Remaining Custom Remaining	Membership Fee	0 credits/month
Reports Template Validity	Remaining Reports	4/4
Plan Selection	Custom Template	-/-
Free         Bronze           Ocred/mo         15cred/mo         3	Remaining Validity	-/-
In use Upgrade		
Member-exclusive Compare now penefits >	Plan Start & End Time 2024-05-07 11:05:33 ~ /	
ê 💩 🏈	Bill Start & End Time	
Automated Control Channel Reporting APIs Field	2025-06-01 11:05:33 ~ 2025-0	7-01 11:05:33

# III. Discovery

Tap the top-right navigation menu to access the UbiBot website for products, pricing, documentation, and more.

14:55	🕸 🔤 🚭 Sat Sat 💷	14:55	R 100 001 San San 100
			Home
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Platform	ennises	Plat	form Console
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A privatized IoT platfor	m which based on the		Docs
supports enterprise i	ntranet management		News
with high performance, scalability software sys	high stability and high tem. The whole series		Space
of UbiBot hardware	products can be ith UbiBot OPP One-	)	Download
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conscious enterprises.	>	и	/here to Buy
Try II Now	Contact Us Contact Us	UbiBc Temperature Monitoring S Meets Your Ne Environments Buy Now ~	ot <sup>®</sup> GS1 e and Humidity solution eds for Harsh Industrial

# IV. Help

#### i. Docs

Read articles and case studies about UbiBot features and use cases.





#### ii. Help

View technical support documentation and answers to frequently asked questions

about UbiBot devices, external sensors, App and more.

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Docs	Help	Ticket	
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	UbiBot <sup>®</sup> On- Platform	Premises	
Installation Inst Pre-sales Noti	truction ce		
) 	UbiBot ® WS	1	•
Quick Start Device Setup WiFi Connectio Data Requests Device Operat	on		
281/5038 433,10078	UbiBot ® WS	1 Pro	•
Quick Start			
Home Work	spa Discovery	Help M	

#### iii. Ticket

Submit support tickets and check their status.



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Docs	Help	Ticket
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months ano		



# V. Me

View basic account information, including balance top-up, transaction history, and account plans.

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Upload avatar	lynn.li8825@gmail.com Last Login 2025-05-06
Тор Up	Balance: 1.8 Credits >
Top Up Transactions	>
Payment Management	>
Account Plan	Free
Version	4.2.1 (243)
Settings	>
Account	>
About UbiBot	>
Sign Out	>
Pome Inbox Disc	every Help

On the "Inbox" page, you can view the last 50 messages and tap the top-right button to mark all as read.

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		< Inbox 📃	< Inbox
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		Device C-104324 is back online	M Device C-104324 is back online
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Top Up Transactio	ons >	2025-06-01	2025-06-01
Payment Manage UbiBot Plus Mem	bership	Device C-104324 is back online	Device C-104324 is back online
Inbox		Device C-104324 appears to be offline ···	Device C-104324 appears to be offline ···
		2025-05-30	2025-05-30
Version	4.3.1 (809)	Device C-104324 is back online	Device C-104324 is back online
Account	>	Device C-104324 appears to be offline …	Movice C-104324 appears to be offline …
About UbiBot	>	2025-05-27	2025-05-27