

UBIBOT

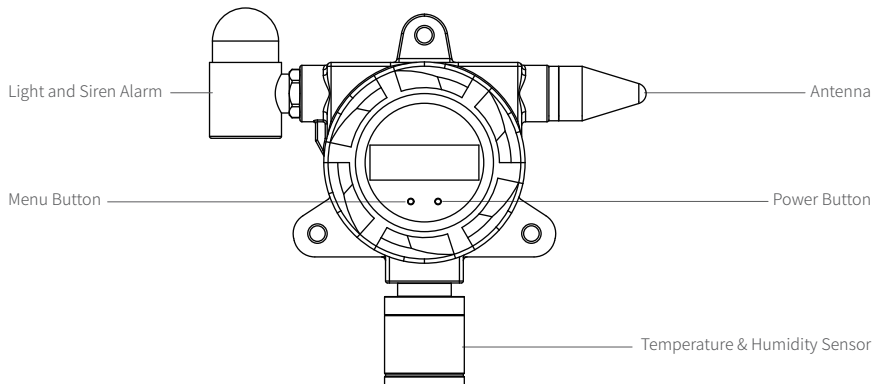
Industrial-grade Temperature & Humidity Sensor THS-NEX

User Manual

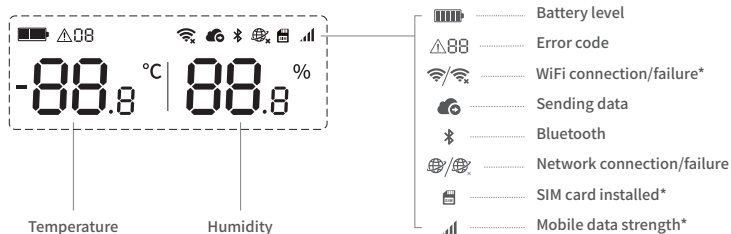
This user manual is a general guide for all UBIBOT® Industrial-grade Temperature & Humidity Sensors. Some features, which are marked with asterisk, are available only for specific versions. Please refer to related instructions according to the version you purchased.

INTRODUCTION

1. Basic Features Introduction



2. Screen Icons Introduction



3.Device Operations

Switch On	Press and hold the power button for 3 seconds until the screen lights up. Release the button and the device is now on.
Switch Off	Press and hold the power button for 3 seconds until the screen is off. The device is now off.
Setup Mode	With the device switched on,press and hold the menu button for 3 seconds. Release the button until the bluetooth icon flashes on the screen.
Send data	With the device switched on, press the power button once to trigger a manual data sync. The  icon will flash while the data is being transferred.
Reset to Default Settings	Switch the device off, then press and hold the menu button and power buttons together for at least 5 seconds, then release the button to restore factory settings.

DEVICE SETUP OPTIONS

Option 1: Using Mobile App

Download the App at www.ubibot.com/setup,or search 'UbiBot Connect' on the App Store or Google Play.



We recommend you try to use the PC Tools in case the App setup fails, because the failure may be due to mobile phone incompatibility. The PC Tools is much easier to operate and suitable for both Mac and Windows.

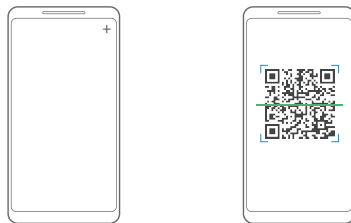
Option 2: Using PC Tools

Download the tool at www.ubibot.com/setup.

This Tool is a desktop app for device setup. It is also helpful in checking setup failure reasons, MAC address, and offline charts. You can also use it to export offline data stored in the device internal memory.

SETUP USING THE APP FOR WiFi CONNECTION

Launch the App and log in. On the home page, tap "+" to start adding your device. Then please follow the in-app instructions to complete the setup. You can also view the demonstration video at www.ubibot.com/-setup for step by step guidance.



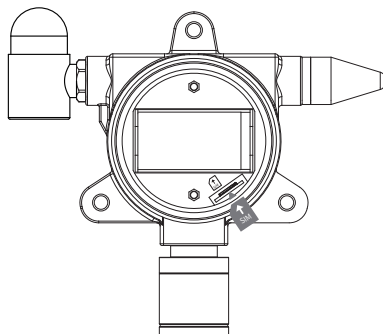
Via our app and web console (<http://console.ubibot.com>), you are able to view the readings as well as configure your device, such as create alert rules, set data syncinterval, etc. You can find and watch the demonstration videos at www.ubibot.com/setup.

SETUP USING THE APP FOR MOBILE NETWORK*

Before you setup the device on mobile data, please check the APN information of the SIM card used for the UbiBot device.

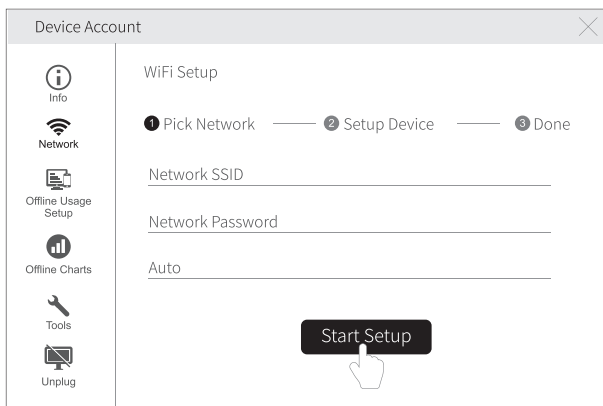
An APN (Access Point Name) provides the details your device needs to connect to mobile data through your network operator. APN details differ by network and you will need to get these from your network operator.

With the device off, insert the SIM card as indicated in the picture. Launch the app and log in. Tap the "+" to start setting up the device. Please follow the in-app instructions to complete the setup process. Please note, the setup will fail if you don't have data allowance.



SETUP USING PC TOOLS

- STEP 1.** Launch the App and log in. With the device switched on, use the Type-C USB cable provided to connect your device to the computer. The PC Tools will automatically scan and recognize the product ID and enter the device page.
- STEP 2.** Click "Network" on the left menu bar. There, you are able to set up the device on WiFi for all the models. For the SIM or Ethernet cable setup, please click on the corresponding button to continue.



DEVICE SPECIFICATION

↑↓ 210 mm x 198 mm x 96 mm

✎ Aluminium alloy

🔋 19000 mAh Li-SOCl₂ Battery

💾 Built-in Memory: 300,000 sensing data

📶 WiFi 2.4GHz, channel 1-13

📱 Supports Nano SIM card* (12 mm x 9 mm x 0.8mm)

🕒 Device working environment: -20 to 60°C, 10-90%RH (non-condensing)

ERROR CODES

01 System Protection: Please follow the instructions to properly configure the device. Unconfigured devices will revert to system protection mode to save power.

02 WiFi Connection Failed: Please refer to the Troubleshooting section 3.

03 Failed to Connect to Server: Please refer to the Common Questions at <https://www.ubibot.com/category/-faqs/>

04 Device Activation Failed: Please refer to the Troubleshooting section 1.

05 Data Save Failure: This can happen when the power is disrupted while data is being saved.

06 Incorrect Data Format: This can happen when there is a power disruption while saving data.

07 Data Sync Failed: Please refer to the Troubleshooting section 3.

08 No SIM Card Found: Please check the SIM card is correctly inserted.

09 Mobile Data Network Failure: Please check your SIM card is set up correctly and has been activated.

FAQ

1. WiFi or SIM setup failure

- ① Wifi frequency: The device can only connect to 2.4GHz networks, channels 1-13.
- ② Wifi password: Go through the device setup again and ensure that you have set the correct Wifi password for the network.
- ③ Wifi security type: The device supports OPEN, WEP, or WPA / WPA2 types.
- ④ Wifi channelwidth: Make sure it is set to 20 MHz or "Auto".
- ⑤ Internet connection: Make sure your device's WiFi router has a working Internet connection (for instance, try to access www.ubibot.com using a mobile connected to the same WiFi).
- ⑥ Low battery power: Wifi uses a lot of power. Your device maybe able to power on but may not have enough power for the WiFi.
- ⑦ Make sure the SIM card is installed correctly and have a good mobile signal.
- ⑧ Please make sure the device has entered setup mode.
- ⑨ For direct problem diagnosis, please use the PC Offline Tools to go through the setup process and contact us with the response error code in Tools - Get Device Last Error. This can help us to remotely diagnose.

TECHNICAL SUPPORT

The UbiBot team is glad to hear your voice of our products and services.

For any questions or suggestions, please feel free to create a ticket in the UbiBot app. Our customer services representatives respond within 24 hours and often in less than an hour. You can also contact local distributors for localized support. Visit our website for contact details.

PRODUCT MAINTENANCE INSTRUCTIONS

-  Please always follow the instructions contained in this manual.
-  Always mount the device on a stable surface.
-  Keep away from acidic, oxidising, flammable or explosive substances.
-  When handling the device, avoid using excessive force and never use sharp instruments to try and open it.

WARRANTY

This product is covered by a one-year limited warranty from the date of purchase (with valid proof of purchase). During the warranty period, UbiBot will repair defects in materials or workmanship under normal use at no charge. Return shipping to our repair center is the sender's responsibility.

Warranty exclusions:

- Warranty expired.
- Damage caused by misuse, incorrect operation, or failure to follow instructions.
- Accidental or intentional damage (including liquid ingress, impact, deformation, cable damage).
- Normal wear and aging (including casing and cables).
- Unauthorized disassembly or modification.
- Damage due to force majeure (earthquake, fire, flood, lightning, etc.).
- Other damage not caused by manufacturing defects.

V1.0